



AGENDA ITEM NO:7

Cabot, Clifton and Clifton East Neighbourhood Partnership

Report of: John Atkinson Neighbourhood Working Coordinator

Title: Neighbourhood Working Update

Officer presenting report: John Atkinson

RECOMMENDATION:

That the CCCE NP considers action against the 10 Neighbourhood Priorities so far and feeds back.

1. Cabot, Clifton and Clifton East Neighbourhood Partnership were presented with a list of 24 local issues around community safety, environment and wider neighbourhood issues in their March 2013 meeting cycle. Over the following three months consultation was sought at Neighbourhood Forums, NP sub groups and other community events regarding these priorities.
2. Cabot, Clifton and Clifton East Neighbourhood Partnership voted for their top 10 priorities in their June 2013 AGM.
3. Progress against these priorities was fed back in the Partnership's October meeting where it was decided that

Graffiti and A-Board Obstructions should be dropped from the priority list and replaced by Cycling on Pavements and dividing the priority of Bins on Streets into two more specific priorities: Domestic Bins on Streets and Commercial Bins on Streets

4. The table that follows summarises a brief report of action so far against these priorities up to January 2014.

Priorities Summary Table

	Issue	Actions and work planned
1	Rough Sleeping	Continues to increase and now at worst level for twenty years. City wide count in November, led by St Mungos and supported by Neighbourhood Working found 41 rough sleepers across the city with 35 in CCCE partnership area. The two worst hot spots were Trenchard Street Car Park and IQ Building / Bus Station Car Park with 8 and 7 rough sleepers respectively. 41% (17) of rough sleepers were of Eastern European origin and work continues with a dedicated Polish Outreach worker to mitigate against this. Over twenty Neighbourhood Working staff from Council and Police have now completed training around reporting rough sleepers and agency awareness to more effectively signpost rough sleepers when encountered, to support agencies around accommodation, health and other support services.
2	Begging	Streetwise Project continues to lead on problem. Neighbourhood Working completed an audit on 22/11/13 over 16 hours counting 15 street beggars over this period. Streetwise linking with Police Brio shifts at weekends to enhance robust enforcement element. ASBOs and Injunctions continue to be used alongside Acceptable Behaviour Contracts. Currently there are 2 people begging subject to Acceptable Behaviour Contracts, 10 on ASBOs to restrain begging, 4 on injunctions and 2 court cases pending imminently. Hot spots continue to be the Bear Pit, Queens Road and Broad Quay

3	Street-drinking	<p>Police are continuing to use sect 27 powers (Violent Crime Reduction Act 2006) to disperse drinkers in the City Centre and Stokes Croft Designated Public Place areas. Rates have slowed down but a focus continues in the Bear Pit and Bus Station area. The multi-agency Street Drinker Working Group is now meeting monthly and is directing Police and support agency resources more effectively to hot-spot areas as well as removing blockages in more strategic areas such as liaising with soup runs that visit the Bear Pit. IMPACT approach continues to be used with very good rate of referral to accommodation services and drug and alcohol detox agencies. Police are now carrying ROADS, (Recovery Orientated Alcohol and Drug Service) booklets to signpost drinkers to local support and 7 of the CCCE PCSOs have now completed street drinker training to raise awareness and provide better signposting. Expansion of provision of alcohol detoxification beds is now complete and support services are seeing a better through-flow of referrals and shorter waiting times for detox clients. Audit on 22/11/13 showed 23 street drinkers over the 16 hour period but this was relatively high for such a cold day and there is a predicted rise in numbers over the Spring.</p>
4	Fast Food Littering	<p>Fast food littering is reducing in hot-spot areas such as 'Kebab Corner' and Park Street. Streetscene Enforcement have been engaging regularly with fast food premises, reminding them of their responsibilities and issuing notices where necessary. This has led to more sweeping by fast-food outlets outside their premises during the night and, particularly, at the end of the night. One problem identified through multi-agency operations earlier in the year was that bins were being emptied too early and were overflowing by the early hours on weekends to BCC Waste Contracts have worked with Kier May Gurney to change the schedules so bins in the city centre are emptied later at weekends to cope with capacity needed by late night revellers using fast food outlets. PCSOs continue to target people dropping litter with Fixed Penalty Notices. Over 2013 only 2 of these weren't paid and these people were taken to court, 1 received a 6 month conditional discharge for the offence and the other was fined £600. Both of these cases were publicised to send a strong message out that this issue is being tackled robustly. A</p>

new raft of Anti-social Behaviour legislation is currently being negotiated and consulted on by Government and a section of this: Community Protection Notices should be available for Council and Police to use against litter offenders and problem premises from Autumn 2014.

5 Domestic Bins on Streets Student moving in campaign over September and October will had a focus on responsible waste disposal and effective recycling. Over 300 properties were visited alongside further engagement at Freshers Fairs and education days at Clifton Down shopping centre. Community Safety Officer completed QR campaign to sticker bins leading to advice on webpages. A focus on student houses and wider Houses of Multiple occupation will continue in January with a week of door knocking and engagement from January 20th focussing on problematic premises in Clifton, East Clifton and Cabot wards. Streetscene Enforcement led a campaign in Marlborough Hill and Montague Hill areas of Kingsdown over November and December with engagement and legal notices where necessary. This has greatly improved the area and is being regularly monitored. Hampton Road will be a new focus for waste contracts and Streetscene moving into the new year.

6 Commercial Bins on Streets An audit of all commercial waste containers across CCCE has now been completed looking at location, size and condition. Streetscene Enforcement will now issue section 47 notices to all businesses with commercial waste bins on the Highway, (section 47 of the Environmental Protection Act 1990 which gives the Local Authority power to define the size, maintenance and placement of receptacles). Breaches of these directions can then be dealt with by Fixed Penalty Notices or prosecution. Streetscene Enforcement have taken action leading to the clearance of a large and very visible collection of commercial waste bins on Whiteladies Gate railway bridge and this hot-spot is being monitored $\frac{3}{4}$ times per week. Operation Secure will start in 2014 in CCCE and work out across the city where businesses will be targeted if their bins are placed inappropriately or are allowed to spill over. There will be a move towards smaller bins with more frequent collection or more

frequent bag collections. As part of this premises around Baldwin Street and St Stephens Street and the top of Clifton Triangle near Byron Place have already been issued notices. Other alternatives such as cooperatives and funding by Business Improvement District being explored – this is happening in Bath and smaller trials across Bristol such as North Street Bedminster and Gloucester Road.

7 Cycling on Pavements

Accident hot-spots are mapped and a series of Cycle Beat Surgeries with Police and Neighbourhood Working staff were rolled out over November and December in accident hot-spots and bicycle theft hot-spots. As part of this campaign cyclists are reminded of the law, given maps and information about dedicated cycle lanes and shared spaces through the city and given free resources such as flashing clip on lights and high viz coverings for equipment to increase their confidence on the road. Police have been working with Parking Services to enforce cycle lanes and motorists encroaching on advance stop lines to ensure cycle lanes are kept free for cyclists as much as possible. Over the first month of this action (November 2013) 300 cars and motorcycles were warned about this offence which carries the same penalty as running a red light (£100 fine and 3 points). PCSOs have also been focussing on cyclists on pavements. Over November 2013 a 3 day operation saw over 60 cyclists being stopped and warned for cycling on pavements, not having lights at night or running through red lights. A new scheme is being trialled from 27/11/13 where cyclists without lights are issued a Fixed Penalty Notice but this will be rescinded if they turn up to a Police Station within a week of issue with fitted working lights. Engagement with cyclists has led to environmental audits of identified problem areas where cycle lanes and markings are inappropriate or poorly maintained. The first of these was in December 2013 and took in Gloucester Road, Cheltenham Road and Stokes Croft resulting in a maintenance list which is now with Highways. 20mph limit scheme will be rolled out across CCCE in first phase starting 20/01/14.

8 Burglary

Hotspots mapped and Neighbourhood Working to support PCSOs in prevention and security visits. Student Moving in Campaign is giving education and prevention advice

around securing homes and promoting the immobilise scheme to register possessions. 2 areas across CCCE have been identified as priorities: non-dwelling burglaries in the city centre and Clifton. Cabot sector Police have successfully bid for funds from the Police and Crime Commissioner's Fund for burglary prevention. Neighbourhood Working Staff will assist with residential visual audits over January and February 2014 to identify and target vulnerable addresses with education and any appropriate security resources.

9 Noise Nuisance Focus on Houses of Multiple Occupation including student houses across the CCCE area. Warnings and advice will be given out during the Student Moving in Campaign that is being supported by Neighbourhood Working and Pollution Control Staff. Noise incidents will be targeted with direct challenge visits led by Pollution Control but supported by other Neighbourhood Working staff and PCSOs. Successful campaigns in Ashley, Easton and Lawrence Hill area will be replicated with posters and leaflet drops '11pm is late enough'. Student focussed education leaflets around noise nuisance will be delivered in late February / early March to around 700 properties and advice will also be promoted on new Student Community Partnership Website. Agreement now developed with UB and UWE around reparation scheme for disciplining students misbehaving including noise nuisance. This will allow those causing problems to assist Neighbourhood Working Staff on Environmental clearance work such as graffiti clearance and litter picking.

10 Bicycle Theft Hot spots identified and mapped. Theft prevention surgeries have now been rolled out across the sector and have been very successful in engaging cyclists with advice about security, designated bike parking areas and promoting the Immobilise register. Around 300 cyclists were engaged over December 2013. Police are continuing covert operations with the 'capture bike'. Neighbourhood Working Staff will conduct two-days of patrols of bike racks in early February stickering and leafleting vulnerable bikes that have been insufficiently secured.

Priorities de-selected from list:

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| 1 | Graffiti | Crimestoppers campaign with underwritten rewards for info leading to conviction of taggers. Four successful tagger cases so far –DIRT BTC, &THEN, LIC and EDGER. BCC officers doing legwork with Police when putting instances to perpetrators. Graffiti audit completed in Kingsdown in September – days of action following mid-October with dedicated clear up crews. Young Offenders completed around 30 reparation hours across CCCE in small scale graffiti clear up: Castle Park, Kingsdown, Stokes Croft, Park Street. |
| 7 | A-board obstructions | All hot-spots have been mapped. Area Coordinator working with Clifton Business Improvement Group to maintain improvements in Clifton Village. Denmark Street and St Augustine's Parade targeted in September with two days of engagement / education which had a short term improvement but enforcement action was considered with a seizure operation planned for December. Multi-agency education and seizure operation completed on Whiteladies Road in November |